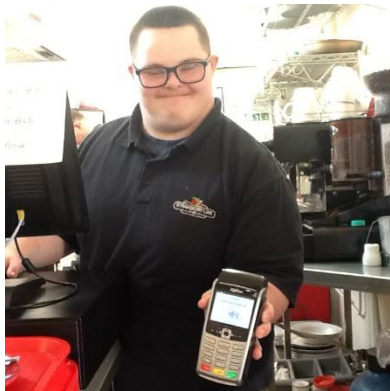




Work Experience Case Study

Employer: Strawberry Line Café



Ravenswood School and The Strawberry Line Café have worked in partnership since 2018. The Strawberry Line Café is a not for profit community organisation. They employ local people from the community and offer employment and training to people with learning disabilities. The café is based at Yatton Train Station and serves delicious home-made food and freshly brewed drinks to eat in, or take away. The café has also provided Ravenswood with an outlet to sell our homemade dog treats!

Kane's Story

Kane, one of our P16 students, completed a two-week work placement with the café in 2022 as part of his ASDAN Employability Qualification.

Aims of Kane's placement:

- To practise customer service skills learnt in the classroom in a work setting
- To build on numeracy and literacy skills
- To meet new people and learn new skills
- To gain experience of working in a catering environment.

Kane's achievements:

Kane excelled in this placement. His communication skills and confidence improved and he was a proud member of the café team. Kane was able to follow Health and Safety instructions, he worked independently and he learnt new tasks quickly. Kane was able to develop his literacy skills by reading the menu to customers and his numeracy skills by weighing and measuring ingredients and learning how to use the till and take card and cash payments. Kane demonstrated excellent customer service skills and went to work each day with energy and enthusiasm.

Employer Feedback for Kane:

"We really can't stress enough how well he did with us. He learnt so much, only needing to be shown things once and then remembering what needed doing the next time. He was flexible, working well with loads of different people, responding well to requests and changes of what needed doing at short notice. He was great at baking, chopping, plating up, clearing up, chatting with customers etc etc, the list goes on! Can we keep him?! Absolutely fab & welcome back any time."

What Kane said about his placement:

"I loved working at the café! I learnt how to make flapjacks and use the coffee machine. I would like to go back, I want to be a chef!"

Next Steps for Kane:

Kane will continue his studies at Ravenswood School and will have the opportunity to do a further work placement. Kane continues to develop his amazing catering skills in our Iles Kitchen where he helps prepare school lunches. Due to his successful placement, Kane has been offered further volunteering opportunities at the Café. We will continue to support Kane to fulfil his dream of becoming a professional chef.